

Video Relay Services (VRS) is wonderful to use. I want to see it become an important real-time communication service. The VRS is for me closer to functional equivalency than any other communication services. Please do not allow the FCC to further reduce VRS rate reimbursement until it becomes available 24/7 with high quality services and accessibility. Please also overturn the FCC's decision refusing reimbursement for video mail. Thank you for taking this into consideration.